



JIM LIVINGSTON

Director of Midwest Region
Executive Building Consultant

[SUBMIT ASSIGNMENT](#)

✉ j.livingston@rmcteam.com
newloss@rmcteam.com

📞 M (720) 610-4504
📞 O (913) 601-4546

📍 Fort Worth, TX

EXPERIENCE

Jim Livingston serves as Director of the Midwest Region with RMC Group, bringing over three decades of comprehensive experience in insurance and construction. His extensive background encompasses field adjusting, quality reinspection, professional training, and executive leadership for both routine and catastrophic loss scenarios including hurricanes, floods, fires, hailstorms, and earthquakes. Jim's expertise includes roofing inspections, damage identification, mitigation and structural drying protocols, dispute resolution, and comprehensive estimate review and analytics.

For numerous large-scale CATs, Jim has led consulting teams through the disaster responses, providing coordinated evaluation, scoping, and negotiation for losses involving hurricanes, floods, fires, hailstorms, tornadoes, and freeze events. Known for his ability to bridge communication between stakeholders, he maintains project continuity under high-pressure conditions and guides claims toward accurate, defensible settlement values. Jim's management style emphasizes collaborative leadership, clear communication, and accountability, enabling him to effectively mentor consultants, align multidisciplinary teams, and drive timely, high-quality project outcomes.

RELEVANT EXPERIENCE

- RMC Group, Director of Midwest Region
2022 to Present
- RMC Group, Executive Building Consultant
2020 to Present
- RMC Group, Senior Building Consultant
2017 to 2020
- State Farm Insurance, Claim Trainer
2011 to 2017
- State Farm Insurance, Claim Reinspector
1995 to 2011
- State Farm Insurance, Claim Specialist
1986 to 1995

FEATURED PROJECTS

- Freeze, Midwest - 2021
Jim directed the multi state response to severe freeze driven water losses impacting residential, educational, and commercial properties, where widespread pipe failures caused significant structural and interior damage totaling an estimated repair over \$7M. In the capacity of project oversight, he coordinated efforts among teams of 10+ consultants, engineers, and environmental specialists to establish accurate scopes, evaluate mitigation requirements, and ensure emergency repair and building preservation under demanding timelines. Throughout this period, he facilitated communication between project teams and carrier stakeholders while guiding cost analyses, negotiation efforts, and restoration planning to deliver well supported valuations across all affected locations.
- Freeze, Brookshire, TX - 2021
Leading the evaluation and restoration planning for a large residential and program based campus serving adults with special needs, Jim focused the team's efforts where freeze related pipe failures caused extensive water intrusion throughout living quarters, classrooms, common areas, offices, and service facilities, resulting in estimated damages inspected exceeding \$2M. He partnered alongside engineers, hygienists, and mitigation teams to develop accurate scopes, oversee budgets, assess drying objectives, and coordinate emergency repair and building preservation while maintaining operational continuity for the ranch's essential services. Throughout this effort, Jim functioned as the primary liaison between project teams and carrier stakeholders, guiding cost analyses, negotiation strategies, and restoration timelines to ensure defensible valuations and a well structured path to recovery

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FEATURED PROJECTS CONTINUED

- **Hurricane Sally, Gulf Shores, AL - 2020**

In the aftermath of the storm, Jim conducted a comprehensive evaluation of wind driven damage across a 25 story condominium tower, assessing residential units, common areas, and exterior amenities with total estimated repair values exceeding \$1.3M. He worked in concert with engineering teams and mitigation specialists to validate structural impacts, refine emergency repair and building preservation strategies, and establish defensible scopes aligned with carrier expectations. Detailed analysis and expert oversight of costs, timelines, and negotiation parameters enabled Jim and the carrier to reach an agreed settlement with insured's counsel, ensuring an efficient and well supported claim resolution.

- **Hurricane Laura, Louisiana - 2020**

Jim oversaw the evaluation, estimation, and negotiation of mitigation and repairs across 15 assisted living and memory care facilities impacted by the storm, where damages to both exterior and interior produced combined estimated values exceeding \$1.8M. From operating budgets to patient care, he collaborated alongside teams of engineers, mitigation contractors, environmental specialists, and reconstruction crews to establish accurate scopes, assess drying objectives, and coordinate stringent medical guidelines for repair and minimal disruption efforts while maintaining essential resident services. Throughout the project, Jim functioned as the primary liaison between consultant teams and stakeholders, guiding cost analyses, construction sequencing, and restoration timelines to ensure defensible valuations and an efficient path to full operational recovery.

- **Tornado, Dallas, TX - 2019**

In the aftermath of the storm, Jim conducted a comprehensive evaluation of wind driven damage across a 25 story condominium tower, assessing residential units, common areas, and exterior amenities with total estimated repair values exceeding \$1.3M. He worked in concert with engineering teams and mitigation specialists to validate structural impacts, refine emergency repair and building preservation strategies, and establish defensible scopes aligned with carrier expectations. Detailed analysis and expert oversight of costs, timelines, and negotiation parameters enabled Jim and the carrier to reach an agreed settlement with insured's counsel, ensuring an efficient and well supported claim resolution.

- **Fire, Lewisville, TX - 2018**

Jim served as the lead consultant on a catastrophic manufacturing plant fire exceeding \$7M in estimated repairs observed, where extensive structural damage, equipment destruction, and operational shutdowns required immediate large loss coordination. As the project director, he worked in concert with engineering teams, mitigation crews, and industrial hygienists to conduct hazmat testing, prepare comprehensive mitigation and rebuild estimates, and implement modern means and method strategies designed to minimize business interruption while considering NTE limitations. Throughout the duration of the project, he facilitated communication between project teams and carrier stakeholders while guiding cost analyses, equipment valuation, and restoration sequencing to secure defensible scopes and maintain critical production capabilities during the restoration period.