



RONNIE WALLER

Director of Appraisals
Senior Building Consultant

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[SUBMIT ASSIGNMENT](#)

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 Shreveport, LA

EXPERIENCE

Bringing nearly two decades of comprehensive experience in the claims and insurance industry, Lonnie Waller first joined RMC Group as an Appraisal Specialist, then as a Senior Building Consultant, and now has added the role of Director of Appraisals. His expertise encompasses loss scenarios across the spectrum including fire, water, hail, and wind damage assessments, with specialized proficiency in property appraisals and builders' risk claims management.

Throughout his distinguished career, Lonnie has earned the trust and respect of his colleagues in coordinating complex multi-party insurance claims, managing carrier relationships, and facilitating efficient claim resolutions. His proven track record spans from frontline claim representation to successful management roles, where he has consistently delivered results through strategic networking and collaborative problem-solving approaches.

RELEVANT EXPERIENCE

- RMC Group, Director of Appraisals
2024 to Present
- RMC Group, Senior Building Consultant
2024 to Present
- RMC Group, Appraisal Specialist
2021 to 2024
- Waller-Lewis Investments, Founder and Co-Owner
2020 to 2024
- Rose City Roofing, Founder and Owner
2015 to 2024
- State Farm, Claims Team Manager
2011 to 2015
- State Farm, Auto Catastrophe Coordinator
2010 to 2011
- State Farm, Claims Representative, Fire Claims
2005 to 2010

FEATURED PROJECTS

- **Wildfire, Pacific Palisades, CA - 2025**
As lead consultant in response to the large-scale wildfire devastation, Lonnie was attentive to the needs of the residents when inspecting a three-tower, 18-unit high-net-worth condominium complex that was destroyed. He coordinated a comprehensive damage evaluation, valued at \$25M alongside dozens of hygienists and engineers, a reserve establishment, and several build-back scenarios among multiple syndicates, carriers, independent adjusters, and legal teams. Overlapping coverage analysis and payment coordination is where Lonnie prevented duplicative settlements across various insurance policies.
- **Windstorm, Katy, TX - 2024**
Serving as project lead following a severe windstorm event, Lonnie managed a comprehensive builders' risk assessment spanning 57 impacted properties across six residential subdivisions. He collaborated alongside subdivision project managers, carriers, and managed 4+ building consultants to establish accurate build-back costs, facilitate documentation collection, and expedite carrier approvals, enabling builders to maintain construction schedules and closing timelines. Lonnie's approach united efforts with engineering, environmentalist, and construction teams, ensuring systematic property inspections, precise repair estimates, and efficient settlement negotiations. His expertise in loss mitigation, business interruption control measures, and strategic networking resulted in streamlined claim resolutions and minimized delays for all stakeholders involved.

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FEATURED PROJECTS CONTINUED

- **Hail, Lincoln, NE - 2024**

In response to a severe hail event affecting 60 builders' risk properties across 11 subdivisions, Lonnie led a coordinated damage assessment alongside four building consultants, roofing subcontractors, and construction supervisors. He prepared precise cost estimates and facilitated timely documentation to help builders reestablish expenditure limits and closing schedules thereby minimizing business interruption. By uniting efforts with engineering and roofing teams, he ensured accurate identification of structural damage and maintained project momentum through expert budgeting and strategic oversight to a successful project closure.

- **Fire, Afton, OK - 2024**

As principal consultant, Lonnie led the expert evaluation of a marina and restaurant complex destroyed by fire and managed the site clearance and debris management expenses which lead to an estimated reconstruction value at \$3.1M. He served as the primary liaison between the insurance carrier, contractor, policyholder, and lake regulatory authorities, ensuring rebuild specifications met compliance standards. By navigating complex waterfront regulations and aligning policy coverage, he facilitated efficient claim resolution while minimizing business interruption for the hospitality operation.