

**MARSHALL ECKFORD**

Executive Building Consultant

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newloss@rmcteam.com M (470) 522-1707
O (913) 601-4546 Atlanta, GA**EXPERIENCE**

Marshall Eckford brings over 15 years of experience in restoration and reconstruction, guiding teams through high-stakes recovery efforts with both technical precision and human sensitivity. His leadership spans emergency response coordination, mitigation oversight, and scope development across hurricane, tornado, and builders' risk events. Whether managing 20+ consultants or working alongside engineering and construction crews, Marshall ensures that every project moves forward with clarity, safety, and care.

Serving as a trusted liaison between carriers, syndicates, municipalities, and property owners, Marshall facilitates communication that is both proactive and inclusive. He's known for maintaining budget integrity, aligning timelines, and minimizing disruption for those affected. His approach reflects a deep understanding of the emotional toll disasters can take, balancing strategic planning with compassion to restore not just buildings, but peace of mind.

RELEVANT EXPERIENCE

- RMC Group, Senior Building Consultant
2024 - Present
- DBI Consultants, Director
2023 - 2024
- Envista Forensics, Principle Building Consultant
2022 - 2023
- RMC Group, Senior Building Consultant
2020 - 2022
- SERVPRO, General Manager
2018 to 2020
- BMS CAT, General Manager
2017 to 2018
- SERVPRO, General Manager
2014 to 2017
- First Call Restoration, Divisional Manager
2013 to 2014
- SERVPRO, Estimator / Project Manager
2009 to 2013

FEATURED PROJECTS

- **Wind, Houston, TX - 2024**
Following catastrophic wind damage to over 400 curtain wall panels, Marshall led a team of 20+ consultants to assess and estimate losses at a 43-story commercial tower valued over \$10M. Interior finishes, including granite and marble surfaces across multiple floors, required careful restoration planning. Marshall coordinated mitigation and construction crews, ensuring safety protocols and scheduling remained aligned through project completion.
- **Tornado, Gallatin, TN - 2023**
After a destructive tornado impacted 46 multi-family buildings, Marshall partnered with HOA representatives and engineering teams to evaluate structural and environmental damage. His team inspected each roof using MEWP equipment and replaced 42 of them, while managing emergency repairs and coordinating restoration efforts across all units. The project demanded not only technical oversight of engineering and roof construction but also sensitivity to displaced residents and community disruption.
- **Hurricane Ian, Punta Gorda, FL - 2022**
As Hurricane Ian swept in powerful wind gusts tore through a nearly completed 250,000 SF. FedEx distribution facility, triggering a builders' risk claim. Marshall led the damage assessment, identifying widespread roof membrane failure, compromised HVAC systems, and torn exterior cladding that exposed interior finishes to further deterioration. Wind-driven debris had punctured structural elements and disrupted site grading, prompting erosion control measures and retention pond remediation. Marshall coordinated mitigation and construction teams to stabilize the site, restore critical systems, and ensure continuity of the build, all while maintaining alignment with environmental safety protocols and the scope estimated at \$2.5M.